



RETURN OF PARTS

Date: Your return no:
 Reference: Phone: E-mail:
 Purchase on order/invoice: Delivery date:
 Deployment date: Support Case no#:

The case concerns:

Return Warranty Check up Repair

If you are submitting a warranty claim, please provide the following information.

Note: Claims filed after the warranty period has expired are invalid.
 Eventual replacement purchase on order/invoice:
 Date of repair:
 Date reported to Excidor:

Send unit to:
 Excidor AB
 Industrigatan 7
 SE-821 41 Bollnäs
 Sweden

Sender:
 Company:
 Address:
 Zip/City:
 Country:

Returned parts:

Part no.	Subject	Serial no.	Quantity

Description of failure:

Important: This applies only to warranty claims

You can claim warranty compensation for repair costs **only if one of the following applies:**
 1. **The repair cannot reasonably be carried out by the machine owner or operator, or**
 2. **The defective unit cannot be sent to Excidor for repair.**

Excidor Support

Phone: +46 (0)278 511 569
 Email: support@excidor.com

Before beginning any work, the technician **must:**

- **Contact Excidor Support** to obtain a **Support Case number**, and
- **Write that number at the top of this document**